



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 22, 2015

Mr. Tom Johnson  
Terex Environmental Equipment  
1250 Commerce Drive  
Farwell, MI 48622

NVS-215MR  
15V-805

**Subject:** Operating Instruction Decals may Detach

Dear Mr. Johnson:

This letter serves to acknowledge Terex Environmental Equipment's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TEREX ENVIRONMENTAL/MODEL 700 WOOD CHIPPER/2007-2015  
TEREX ENVIRONMENTAL/MODEL 705 WOOD CHIPPER/2007-2015  
TEREX ENVIRONMENTAL/MODEL 710 WOOD CHIPPER/2007-2015  
TEREX ENVIRONMENTAL/MODEL 720 WOOD CHIPPER/2007-2015  
TEREX ENVIRONMENTAL/MODEL 730 WOOD CHIPPER/2007-2015  
TEREX ENVIRONMENTAL/MODEL 750 WOOD CHIPPER/2007-2015  
TEREX ENVIRONMENTAL/MODEL 770 WOOD CHIPPER/2007-2015  
TEREX ENVIRONMENTAL/MODEL 790 WOOD CHIPPER/2007-2015

**Mfr's Report Date:** November 24, 2015

**NHTSA Campaign Number:** 15V-805

**Components:**

EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 141

**Problem Description:**

Terex Environmental Equipment (Terex Environmental) is recalling certain model year 2007-2015 Model 700, 705, 710, 720, 730, 750, 770, and 790 trailer-mounted wood chippers manufactured August 30, 2011, to May 20, 2013. Safety-related decals describing the operation of the wood chippers may not remain adhered to the powder coat paint.

**Consequence:**

If the decal with operation instructions detaches, the operator may be at a greater risk of injury.

**Remedy:**

Terex Environmental will notify owners about the issue. Terex Environmental is working with decal vendors to find a replacement decal that can with stand the harsh environment. The manufacturer has not yet provided a notification schedule. Owners may contact Terex Environmental customer service at 1-989-588-4295.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement