



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 22, 2015

Mr. Craig Cox  
Codes and Compliance Manager  
Newmar Corporation  
355 N Delaware Street  
Nappanee, IN 46550

NVS-215KS  
15V-803

**Subject:** Cargo Door Lock Actuators May Overheat

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NEWMAR/DUTCH STAR/2014-2015  
NEWMAR/ESSEX/2014  
NEWMAR/MOUNTAIN AIRE/2014  
NEWMAR/VENTANA/2014-2015

**Mfr's Report Date:** November 24, 2015

**NHTSA Campaign Number:** 15V-803

**Components:**

ELECTRICAL SYSTEM:WIRING  
LATCHES/LOCKS/LINKAGES

**Potential Number of Units Affected:** 1,085

**Problem Description:**

Newmar Corporation (Newmar) is recalling certain model year 2014-2015 Ventana and Dutch Star motorhomes and model year 2014 Mountain Aire and Essex motorhomes manufactured May 31, 2015, to January 21, 2015. The affected vehicles have cargo door lock actuators that may overheat and melt the actuator housing.

**Consequence:**

A door lock actuator that overheats may increase the risk of a fire.

**Remedy:**

Newmar will notify owners, and dealers will install a new low voltage disconnect module and wire harness for the door lock actuator, free of charge. The recall is expected to begin January 23, 2016. Owners may contact Newmar customer service at 1-800-731-8300.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Newmar's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As required in Part 573.6(c)(6), in the case of a defect, please amend your Defect Information report to include a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement