



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 17, 2015

Mr. Keith Fisher
Director of Corporate Compliance
Forest River, Inc.
P.O. Box 3030
55470 County Road 1
Elkhart, IN 46515

NVS-215KS
15V-798

Subject: Electric Entry Steps may be Unstable

Dear Mr. Fisher:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COACHMEN/AURORA/2009
COACHMEN/ENCOUNTER/2010-2014
COACHMEN/MIRADA/2009-2014
COACHMEN/PRISM/2009-2014
COACHMEN/PURSUIT/2009-2014
FOREST RIVER/AVIATOR/2012-2015
FOREST RIVER/CROSS COUNTRY/2008-2014
FOREST RIVER/ENCORE/2009
FOREST RIVER/FR3/2014
FOREST RIVER/GEORGETOWN/2007-2014
FOREST RIVER/LEGEND/2007-2009
FOREST RIVER/PATHFINDER/2009-2014
FOREST RIVER/RIDGEVIEW/2008-2012
FOREST RIVER/SOLERA/2009-2014
GEORGIE BOY/CRUISE MASTER/2008-2009
SPORTSCOACH/ELITE/2009

Mfr's Report Date: November 25, 2015

NHTSA Campaign Number: 15V-798

Components:

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 9,687

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2014 FR3, 2009 Forest River Encore, Sportscoach Elite, and Aurora, 2008-2009 Cruise Master, 2012-2015 Aviator, 2007-2014 Georgetown, 2007-2009 Legend, 2008-2012 Ridgeview, 2008-2014 Cross Country, 2010-2014 Coachmen Encounter, 2009-2014 Pathfinder, Solera, Mirada, Prism, and Pursuit motorhomes. The affected vehicles are

equipped with certain Lippert-brand Coachstep Double and Triple Electric Steps. These steps use a bolt to attach the fan gear assembly to the steps. This bolt may fracture allowing the fan gear to disengage from the steps. As a result, the steps may not remain in the expected position and may be unstable.

Consequence:

Unstable entry and exit steps increase the risk of injury.

Remedy:

Forest River will notify owners and dealers will install a retainer bracket to reinforce the operating mechanism, free of charge. The recall is expected to begin in January 19, 2016. Owners may contact Forest River customer service number at 1-574-389-4600. Forest River's number for this recall is 51-11102015-0109. Or owners can contact Lippert Components at 1-574-537-8900.

Notes:

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement