



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 21, 2015

Mr. R. Thomas Brunner  
Dept Manager VCA  
Mercedes-Benz USA, LLC.  
1 Mercedes Drive  
Montvale, NJ 07645

NVS-215SM  
15V-792

**Subject:** Incorrect Fuel Line may Result in Fire or Stall

Dear Mr. Brunner:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MERCEDES BENZ/E350/2014

**Mfr's Report Date:** November 23, 2015

**NHTSA Campaign Number:** 15V-792

**Components:**

FUEL SYSTEM, GASOLINE:DELIVERY

**Potential Number of Units Affected:** 809

**Problem Description:**

Mercedes-Benz USA, LLC. (MBUSA) is recalling certain model year 2014 E350 and E350 4Matic sedans manufactured June 4, 2014, to July 9, 2014. The affected vehicles were built with a fuel feed line that has a single flare fitting instead of a double flare fitting.

**Consequence:**

If the fuel feed line has the incorrect flare fitting, the connection between the fuel hose and the fuel feed line might develop a leak or may completely disconnect. Leaking fuel in the presence of an ignition source increases the risk of a fire and if the fuel feed line disconnects, the vehicle would stall, increasing the risk of a crash.

**Remedy:**

MBUSA will notify owners, and dealers will install the correct fuel line, free of charge. This recall is expected to begin in early January 2016. Owners may contact Mercedes-Benz customer service at 1-800-367-6372.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement