



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 14, 2015

Mr. David Mihalick  
DS Corp DBA Crossroads RV  
419 W Pike St  
Jackson Center, OH 45334

NVS-215MR  
15V-784

**Subject:** Axle Rating Less than Stated on Label

Dear Mr. Mihalick:

This letter serves to acknowledge DS Corp DBA Crossroads RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
CROSSROADS/REZERVE/2016

**Mfr's Report Date:** November 19, 2015

**NHTSA Campaign Number:** 15V-784

**Components:**  
SUSPENSION:REAR:AXLE:NON-POWERED AXLE ASSEMBLY

**Potential Number of Units Affected:** 9

**Problem Description:**

DS Corp DBA Crossroads RV (Crossroads RV ) is recalling certain model year 2016 Crossroads ReZerve travel trailers manufactured September 29, 2015, to November 2, 2015. The affected vehicles are equipped with 4400 pound axles but the Federal Identification Label states that the trailer has a 5200 pound axle.

**Consequence:**

The operator may overload the trailer by following the label information, resulting in a loss of vehicle control, and thereby increasing the risk of a crash.

**Remedy:**

All of the affected travel trailers are quarantined on dealer lots and dealers will replace the 4400 pound axle with the correct 5200 pound axle, prior to the sale of the trailers. Owners may contact Crossroads RV customer service at 1-260-593-3850. Crossroads RV's number for this recall is 39.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement