



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 8, 2015

Mr. Anthony Chupp  
EverGreen Recreational Vehicles, LLC  
P.O. BOX 52  
10758 C.R. 2  
Middlebury, IN 46540

NVS-215KS  
15V-764

**Subject:** Water Heater May Scald Operator

Dear Mr. Chupp:

This letter serves to acknowledge EverGreen Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

EVERGREEN/AMPED/2013-2015  
EVERGREEN/BAY HILL/2013-2015  
EVERGREEN/ELEMENT/2013-2015  
EVERGREEN/EVER-LITE/2013-2015  
EVERGREEN/I-GO/2013-2015  
EVERGREEN/LIFESTYLE/2013-2015  
EVERGREEN/REACTOR/2013-2015  
EVERGREEN/SUN VALLEY/2013-2015

**Mfr's Report Date:** November 16, 2015

**NHTSA Campaign Number:** 15V-764

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE

**Potential Number of Units Affected:** 1,656

**Problem Description:**

EverGreen Recreational Vehicles, LLC (EverGreen) is recalling certain model year 2013-2015 Bayhill, Lifestyle, Amped, I-Go, Sun Valley, Element, Reactor, and Ever-Lite recreational vehicles manufactured June 1, 2013, to August 31, 2015, equipped with Atwood on-demand water heaters. The affected water heaters have a water and gas valve that may cause the water heater to overheat the water in the hot water supply tap.

**Consequence:**

The overheating of the water may result in the release of steam, possibly causing the operator is to scald themselves and increasing the risk of injury.

**Remedy:**

EverGreen will notify owners, and dealers will install a hot water heater rework kit to remedy the safety risk, free of charge. The recall is expected to begin in December 2015. Owners may contact EverGreen customer service at 1-574-825-4298.



**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received EverGreen's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement