



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 11, 2015

Mr. Garrett Carolus
Keystone RV Company
17400 Hackberry Drive
Goshen, IN 46526

NVS-215MR
15V-762

Subject: Exterior Folding Ladder may be Improperly Attached

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DUTCHMEN/VOLTAGE/2015-2016

Mfr's Report Date: November 13, 2015

NHTSA Campaign Number: 15V-762

Components:

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 1,756

Problem Description:

Keystone RV Company (Keystone) is recalling certain model year 2015-2016 Dutchmen Voltage recreational trailers manufactured August 6, 2014, to October 15, 2015. The affected vehicles may be equipped with an exterior folding ladder that is not properly secured to the vehicle wall.

Consequence:

If the ladder is not properly attached to the trailer, the ladder may detach while being used, increasing the risk of injury.

Remedy:

Keystone has notified owners, and dealers will inspect the trailers and install the appropriate fasteners to properly secure the ladder to vehicle wall, free of charge. The recall began on December 9, 2015. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 15-242.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement