



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 10, 2015

Mr. Don Chomic
Director, Product Safety
Pierce Manufacturing
2600 American Drive
PO Box 2017
Appleton, WI 549122017

NVS-215KS
15V-760

Subject: Unexpected Pressure Surge to Fire Hose

Dear Mr. Chomic:

This letter serves to acknowledge Pierce Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PIERCE/ARROW XT/2013-2015
PIERCE/IMPEL/2013-2015
PIERCE/QUANTUM/2013-2015
PIERCE/SABER/2013-2015
PIERCE/VELOCITY/2013-2015

Mfr's Report Date: November 12, 2015

NHTSA Campaign Number: 15V-760

Components:
EQUIPMENT

Potential Number of Units Affected: 186

Problem Description:

Pierce Manufacturing (Pierce) is recalling certain model year 2013-2015 Arrow XT, Quantum, Velocity, Impel, and Saber fire-fighting vehicles manufactured June 19, 2013, to July 31, 2014. The affected vehicles have fire hose water pressure regulators that may not respond consistently to operator input and, as a result, there may be an unexpected water pressure surge to the fire hose.

Consequence:

An unexpected surge in water pressure to the fire hose can increase the risk of injury to the hose operator or those nearby.

Remedy:

Pierce will notify owners, and dealers will update the water pressure governor firmware, free of charge. The recall is expected to begin in December 2015. Owners may contact Pierce customer service at 1-888-974-3723. Pierce's number for this recall is 74B252.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please provide an updated schedule for notifying owners once it has been determined.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

The information in your report suggests that Pierce may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement