



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 4, 2015

Mr. Greg Larsen  
Compliance Manager  
Eldorado National- Kansas  
1655 Wall Street  
Salina, KS 67401

NVS-215KS  
15V-750

**Subject:** Wheel Chair Lift Link Arm Pivot Holes

Dear Mr. Larsen:

This letter serves to acknowledge Eldorado National- Kansas's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ELDORADO/ADVANTAGE/2006-2015  
ELDORADO/AERO ELITE/2006-2015  
ELDORADO/AEROLITE/2006-2015  
ELDORADO/AEROTECH/2006-2015  
ELDORADO/TRANSTECH/2006-2015  
ELDORADO/VERSA SHUTTLE/2006-2015  
KRYSTAL/SHUTTLE BUS/2006-2015

**Mfr's Report Date:** November 9, 2015

**NHTSA Campaign Number:** 15V-750

**Components:**

EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 2,797

**Problem Description:**

Eldorado National- Kansas (Eldorado) is recalling certain model year 2006-2015 Aerotech, AeroElite, Aerolite, Advantage, Transtech, VersaShuttle and Krystal shuttle buses manufactured January 1, 2006, to August 25, 2014, equipped with certain model S2005, S2010, S5005, S5010, S5505, and S5510 wheelchair lifts manufactured by the Ricon Corporation. The affected lifts are equipped with folding link arms that may have pivot holes that are too big, allowing the bearings to move out of position.

**Consequence:**

If the bearings move out of position, the stowed platform may have excessive movement resulting in failure of the platform mounting. This failure could cause the wheel chair lift platform to fall out of the vehicle when the doors are opened, increasing the risk of injury for the lift operator.

**Remedy:**

Eldorado will notify owners, and Ricon will inspect the link arms for damage or for displaced bearings. The platform will be inspected for cracks. Any damaged parts will be replaced, free of charge. The recall is expected to begin December 28, 2015.



Owners may contact Eldorado customer service at 1-785-827-1033, or Ricon Customer Service at 1-800-322-2884. Note: These buses and wheelchair lifts were subject to a similar recall in 2014. All vehicles that received that recall remedy are still affected by this recall as well.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Eldorado's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

We understand that Ricon will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer, Eldorado is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if this safety recall campaign is not successful, the agency may require Eldorado to conduct a follow-up notification and conduct additional quarterly reporting.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement