



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 1, 2015

Mrs. Shelly Bontrager
Parts, Warranty & Service Manager
Goshen Coach
25161 Leer Drive
Elkhart, IN 46514

NVS-215KS
15V-748

Subject: Wheel Chair Lift Link Arm Pivot Holes

Dear Mrs. Bontrager:

This letter serves to acknowledge Goshen Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GOSHEN/COMMANDER/2006-2015
GOSHEN/CONNECTION/2006-2015
GOSHEN/G-FORCE/2006-2015
GOSHEN/G-FORCE ACCESS/2006-2015
GOSHEN/G-FORCE LTD/2006-2015
GOSHEN/GCII/2006-2015
GOSHEN/IMPULSE/2006-2015
GOSHEN/MAINSTREAM LOW FLOOR/2006-2015
GOSHEN/PACER/2006-2015
GOSHEN/PACER LS/2006-2015
GOSHEN/PACER LTD/2006-2015
GOSHEN/SENTINEL/2006-2015
GOSHEN/SENTINEL UC/2006-2015

Mfr's Report Date: November 6, 2015

NHTSA Campaign Number: 15V-748

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 1,345

Problem Description:

Goshen Coach (Goshen) is recalling certain model year 2006-2015 Pacer, Pacer LS, Pacer LTD, GCII, Impulse, Connection, Commander, G-Force, G-Force Access, G-Force LTD, Sentinel, Sentinel UC, and Mainstream Low Floor buses manufactured January 1, 2006, to October 19, 2015, and equipped with certain model S2005, S2010, S5005, S5010, S5505, and S5510 wheelchair lifts manufactured by Ricon. The affected lifts are equipped with folding link arms that may have pivot holes that are too big, allowing the bearings to move out of position.

Consequence:

If the bearings move out of position, the stowed platform may have excessive movement resulting in failure of the platform mounting. This failure could cause the wheel chair lift platform to fall out of the vehicle when the doors are opened, increasing the risk of injury for the lift operator.

Remedy:

Goshen will notify owners, and dealers will inspect the link arms for damage or for displaced bearings. The platform will be inspected for cracks. Any damaged parts will be replaced, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Goshen customer service at 1-574-970-6300, or Ricon Customer Service at 1-800-322-2884.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Goshen's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement