



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 17, 2015

Mr. Jimmy Jarman  
Customer Service/Warranty Manager  
Diamond Coach Corporation  
2300 West Fourth Street  
Oswego, KS 67356

NVS-215KS  
15V-724

**Subject:** Wheel Chair Lift Link Arm Pivot Holes

Dear Mr. Jarman:

This letter serves to acknowledge Diamond Coach Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DIAMOND COACH/PT/2006-2011  
DIAMOND COACH/VIP/2006-2011

**Mfr's Report Date:** November 2, 2015

**NHTSA Campaign Number:** 15V-724

**Components:**

EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 45

**Problem Description:**

Diamond Coach Corporation (Diamond) is recalling certain model year 2006-2011 VIP and PT 2000, 2200, 2500, 2800, 3200, and 3201 transit buses manufactured January 1, 2006, to December 31, 2011, and equipped with certain Ricon model S2005, S2010, S5005, S5010, S5505, S5510 wheelchair lifts. The affected lifts are equipped with folding link arms that may have pivot holes that are too big, allowing the bearings to move out of position.

**Consequence:**

If the bearings move out of position, the stowed platform may have excessive movement resulting in failure of the platform mounting. This failure could cause the wheel chair lift platform to fall out of the vehicle when the doors are opened, increasing the risk of injury for the lift operator.

**Remedy:**

Diamond will notify owners, and owners will inspect the link arms for damage or for displaced bearings. The platform will be inspected for cracks. Any damaged parts will be replaced, free of charge. The recall is expected to begin in November 2015. Owners may contact Diamond customer service at 1-620-795-2191, or Ricon Customer Service at 1-800-322-2884.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and "T".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement