



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 13, 2015

Mr. Jake Calvo  
IT / ISO Manager / TREAD Liason  
Eldorado National- California, Inc.  
9670 Galena Street  
Riverside, CA 92509

NVS-215KS  
15V-716

**Subject:** Electrical Door Actuator May Catch Fire

Dear Mr. Calvo:

This letter serves to acknowledge Eldorado National- California, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ELDORADO/PASSPORT/2009-2010

**Mfr's Report Date:** October 28, 2015

**NHTSA Campaign Number:** 15V-716

**Components:**

ELECTRICAL SYSTEM  
STRUCTURE:BODY:DOOR

**Potential Number of Units Affected:** 58

**Problem Description:**

Eldorado National-California, Inc. (Eldorado National) is recalling certain model year 2009-2010 Passport buses manufactured April 2, 2009, to June 30, 2010 and equipped with A&M Systems-brand door actuators. Voltage spikes may damage electrical components and electrical circuits, causing the actuator's circuit board to develop high resistance.

**Consequence:**

High resistance may cause the board to overheat, increasing the risk of a fire.

**Remedy:**

Eldorado National will notify owners, and dealers will replace the affected circuit boards, free of charge. The recall is expected to begin November 16, 2015. Owners may contact Eldorado National customer service at 1-909-591-9557.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Eldorado National's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement