

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 3, 2015

Mr. R. Thomas Brunner

Dept Manager VCA

Mercedes-Benz USA, LLC.

1 Mercedes Drive

NVS-215SM

15V-711

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Air Bag Control Unit may Corrode and Malfunction

Dear Mr. Brunner:

Montvale, NJ 07645

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/C300/2008-2009 MERCEDES BENZ/C350/2008-2009 MERCEDES BENZ/C63/2008-2009 MERCEDES BENZ/GLK350/2010

Mfr's Report Date: October 24, 2015

NHTSA Campaign Number: 15V-711

Components:

AIR BAGS:FRONTAL:SENSOR/CONTROL MODULE

Potential Number of Units Affected: 126,260

Problem Description:

Mercedes-Benz USA, LLC. (MBUSA) is recalling certain model year 2008-2009 C300 Sedan, C300 4Matic, C63 AMG, and C350 vehicles, and 2010 GLK350 and GLK350 4Matic vehicles. Due to a manufacturing error, the air bag control unit may corrode and cause the control unit to malfunction.

Consequence:

The malfunctioning air bag control unit may cause the air bags to unexpectedly deploy increasing the risk of injury and the possibility of a vehicle crash. Alternatively, the air bag control unit malfunction may cause the air bags to not deploy in the event of a crash necessitating air bag deployment, increasing the risk of occupant injury.

Remedy:

MBUSA will notify owners, and dealers will inspect the air bag control unit and replace it, as necessary, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

