

November 2, 2015

Mr. David Robertson Group Manager, Environmental, Safety and Powertrain Engineering Mazda North American Operations 1025 Connecticut Ave, NW Washington, DC 20036

Subject: Rebuilt Transmission Shift Lever May Disengage

Dear Mr. Robertson:

This letter serves to acknowledge Mazda North American Operations's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: MAZDA/TRIBUTE/2008

Mfr's Report Date: October 19, 2015

NHTSA Campaign Number: 15V-677

#### **Components:**

POWER TRAIN: AUTOMATIC TRANSMISSION: GEAR POSITION INDICATION (PRNDL) POWER TRAIN: AUTOMATIC TRANSMISSION: LEVER AND LINKAGE: FLOOR SHIFT

## Potential Number of Units Affected: 4

## **Problem Description:**

Mazda North American Operations (Mazda) is recalling certain model year 2008 Tribute vehicles manufactured February 9, 2007 to April 22, 2008. The affected vehicles have had their CD4E transmission replaced with remanufactured one that was rebuilt between June 11, 2015 through July 15, 2015. These service repair part transmissions have a shift lever bolt that may not be properly tightened. As a result, the shift control lever could disengage from the transmission without warning.

# **Consequence:**

If the shift lever disengages from the transmission, a driver may be unable to shift gear positions and the indicated shift position may not represent the gear position the vehicle is in. Should a disengagement occur while the vehicle is being driven, when the driver goes to stop and park the vehicle, the gear selection indicator may show that the transmission is in the "PARK" position, but the vehicle transmission may not actually be in the "PARK" gear position. If the vehicle is not in the "PARK" position there is a risk the vehicle will roll away as the driver and other occupants exit the vehicle or anytime thereafter. A vehicle rollaway increases the risk of injury to exiting occupants and bystanders.

## **Remedy:**

Mazda will notify owners, and dealers will inspect the transmission and if necessary tighten the manual shift lever bolt or replace the manual shift lever assembly, free of charge. The recall is expected to begin November 6, 2015. Owners may contact Mazda Customer Experience Center at 1-800-222-5500, option#6. Mazda's number for this recall is 8815J.



1200 New Jersey Avenue SE Washington, DC 20590

> NVS-215SM 15V-677

### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

We understand that Mazda intends to notify owners by phone first, and then mail letters if the vehicles have not been remedied with 60 days. Be reminded that you are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

