



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 17, 2015

Mr. Don Chomic
Director, Product Safety
Pierce Manufacturing
2600 American Drive
PO Box 2017
Appleton, WI 549122017

NVS-215KS
15V-615

Subject: Ball Joint Contamination Causing Premature Wear

Dear Mr. Chomic:

This letter serves to acknowledge Pierce Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PIERCE/ARROW XT/2006-2007
PIERCE/DASH/2006-2007
PIERCE/ENFORCER/2006-2007
PIERCE/LANCE/2006-2007
PIERCE/QUANTUM/2006-2007

Mfr's Report Date: November 13, 2015

NHTSA Campaign Number: 15V-615

Components:

SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT
SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT

Potential Number of Units Affected: 910

Problem Description:

Pierce Manufacturing (Pierce) is recalling certain model year 2006-2007 Arrow XT, Dash, Enforcer, Lance, and Quantum vehicles manufactured January 1, 2006, to March 31, 2007. In the affected vehicles, tears in the ball joint protective boots may result in contamination of the ball joints.

Consequence:

The contamination may cause premature ball joint failure and the wheel to disengage from the control arm, increasing the risk of a vehicle crash.

Remedy:

Pierce will notify owners, and dealers will inspect the affected vehicles for torn ball joint boots. Pierce will also evaluate the ball joint wear. Ball joints with an unexpected level of wear will be replaced. These repairs will be performed free of charge. The recall is expected to begin November 30, 2015. Owners may contact Pierce customer service at 1-888-974-3723. Pierce's number for this recall is 74B267.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

This recall was the subject of a preliminary evaluation, PE15-008, conducted by the Office of Defects Investigation.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement