



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 7, 2015

Mr. Brian Latouf
Director, Field Product Investigations and Evaluations
General Motors LLC
30001 Van Dyke - Mail Code 480-210-2V
Warren, MI 48090-9055

NVS-215SM
15V-609

Subject: Front Windsheild Wiper Motor may Overheat

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BUICK/ENCLAVE/2016
CHEVROLET/TRVERSE/2016
GMC/ACADIA/2016

Mfr's Report Date: September 29, 2015

NHTSA Campaign Number: 15V-609

Components:

VISIBILITY:WINDSHIELD WIPER/WASHER:MOTOR

Potential Number of Units Affected: 29,295

Problem Description:

General Motors LLC (GM) is recalling certain model year 2016 Chevrolet Traverse, GMC Acadia, and Buick Enclave vehicles manufactured August 18, 2015 to September 24, 2015. Due to a manufacturing defect, the windshield wiper motor may overheat when used.

Consequence:

A wiper motor that overheats increases the risk of a fire.

Remedy:

GM has notified owners, and dealers will replace the windshield wiper motor cover assembly, free of charge. Owners are advised not to use their front windshield wipers until the wiper cover has been replaced. If weather conditions prevent operation of the vehicle without using the windshield wipers, GM will make arrangements to pick up the vehicle for servicing. The recall began on October 5, 2015. Owners may contact Chevrolet customer service at 1-800-222-1020, Buick customer service at 1-800-521-7300, and GMC customer service at 1-800-462-8782. GM's number for this recall is 15780.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received GM's proposed owner notification letter and have approved its distribution.

Please be reminded of the following requirements:


Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement