



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 6, 2015

Mr. Kurt Kurata  
Senior Manager, Product Support and Compliance  
Mitsubishi Motors North America, Inc.  
6400 Katella Avenue  
Cypress, CA 90630

NVS-215SM  
15V-579

**Subject:** Incorrect VINs on Certification Labels/Part 567

Dear Mr. Kurata:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MITSUBISHI/OUTLANDER SPORT/2011

**Mfr's Report Date:** September 11, 2015

**NHTSA Campaign Number:** 15V-579

**Components:**

EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 2

**Problem Description:**

Mitsubishi Motors North America, Inc. (Mitsubishi) is recalling certain model year 2011 Outlander Sport vehicles manufactured on December 3, 2010. The affected vehicles are equipped with incorrect certification labels that were installed during manufacturing. The incorrect labels do not have the correct vehicle identification numbers (VIN) printed on the label. As such, these vehicles fail to comply with the requirements of 49 CFR Part 567, "Certification."

**Consequence:**

A vehicle must comply with all regulatory requirements to ensure that it is safe.

**Remedy:**

Mitsubishi will notify owners, and dealers will install corrected certification labels, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Mitsubishi customer service at 1-888-648-7820. Mitsubishi's number for this recall is SR-15-010.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement