



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 2, 2015

Mr. John Kobylarz  
Automotive Safety Office  
Jaguar Land Rover North America, LLC  
555 MacArthur Boulevard  
Mahwah, NJ 07430

NVS-215SM  
15V-569

**Subject:** Incorrect Electric Power Steering Software Setting

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

JAGUAR/F-TYPE/2016

**Mfr's Report Date:** September 10, 2015

**NHTSA Campaign Number:** 15V-569

**Components:**

STEERING:ELECTRIC POWER ASSIST SYSTEM

**Potential Number of Units Affected:** 1

**Problem Description:**

Jaguar Land Rover North America, LCC (Jaguar) is recalling one 2016 Jaguar F-Type vehicle manufactured February 3, 2015. The affected vehicle has the power steering system still set in the supplier's factory operating mode. In this condition, in the event of a steering system malfunction, the vehicle can experience additional steering inputs from the electric power steering system.

**Consequence:**

If the vehicle is in motion when this occurs, the driver may unexpectedly lose the ability to control the vehicle, increasing the risk of a crash.

**Remedy:**

Jaguar will notify the owner, and a dealer will either correct the steering system software or replace the steering rack, free of charge. The recall is expected to begin October 31, 2015. Owners may contact Jaguar customer service at 1-800-452-4827. Jaguar's number for this recall is J055.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customer. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Timian", with a stylized flourish at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement