



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 14, 2015

Mr. David Smith  
Sr. Mgr, Product Investigation and Campaigns  
Chrysler (FCA US LLC)  
800 Chrysler Drive  
CIMS-482-00-91  
Auburn Hills, MI 48326-2757

NVS-215SM  
15V-541

**Subject:** Weld Failure may Reduce Steering Ability

Dear Mr. Smith:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

RAM/2500/2014  
RAM/3500/2013-2014

**Mfr's Report Date:** August 25, 2015

**NHTSA Campaign Number:** 15V-541

**Components:**

STEERING

**Potential Number of Units Affected:** 149,512

**Problem Description:**

Chrysler (FCA US LLC) is recalling certain model year 2014 Ram 2500 trucks and 2013-2014 Ram 3500 trucks and cab chassis manufactured October 9, 2012, to July 29, 2014. The affected vehicles may have inadequate welds securing the front track bar frame brackets, which may result in the bracket components separating from the frame.

**Consequence:**

If the bracket components separate from the frame, the vehicle may be more difficult to steer and control, increasing the risk of a crash.

**Remedy:**

The remedy for this recall is still under development. The recall is expected to begin October 9, 2015. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is R46.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please update your Defect Information report to include Chrysler's remedy plan once it has been determined.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement