



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 18, 2015

Mr. David Mihalick
Thor Motor Coach
419 W Pike St
Jackson Center, OH 45334

NVS-215KS
15V-530

Subject: Unable to Select Defrost Mode

Dear Mr. Mihalick:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR/AXIS/2016
THOR/VEGAS/2016

Mfr's Report Date: August 14, 2015

NHTSA Campaign Number: 15V-530

Components:

VISIBILITY:DEFROSTER/DEFOGGER SYSTEM

Potential Number of Units Affected: 290

Problem Description:

Thor Motor Coach (TMC) is recalling certain model year 2016 Axis and Vegas recreational vehicles manufactured March 26, 2015, to July 6, 2015. In the affected vehicles, the heating, ventilation and air conditioning control may lock on one setting, preventing the operator from changing the air flow, thereby eliminating the ability to defrost the windshield.

Consequence:

If the windshield cannot be defrosted, the driver's visibility may be affected, increasing the risk of a crash.

Remedy:

TMC has notified owners, and dealers will install a jumper harness to prevent the condition, free of charge. The recall began on September 1, 2015. Owners may contact TMC customer service at 1-877-500-1020. TMC's number for this recall is RC000103.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent part.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement