



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 14, 2015

Mr. Keith Fisher  
Director of Corporate Compliance  
Forest River, Inc.  
55470 County Road 1  
P.O. Box 3030  
Elkhart, IN 46515

NVS-215MR  
15V-527

**Subject:** Engine Grid Heater Power Cable may Short

Dear Mr. Fisher:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

STARCRAFT BUS/ALL STAR/2013  
STARCRAFT BUS/ALL STAR XL/2013-2014  
STARCRAFT BUS/XLT/2013

**Mfr's Report Date:** August 14, 2015

**NHTSA Campaign Number:** 15V-527

**Components:**

ELECTRICAL SYSTEM:WIRING

**Potential Number of Units Affected:** 32

**Problem Description:**

Forest River, Inc. (Forest River) is recalling certain model year 2013-2014 Starcraft All Star XL, 2013 Starcraft All Star, and XLT transit buses manufactured October 17, 2012, to November 20, 2012. The affected vehicles may have an improperly routed engine grid heater power feed cable which can result in the cable contacting the metal edge on the cab.

**Consequence:**

If the cable contacts the metal edge of the cab, it may cause an electrical short, increasing the risk of a fire.

**Remedy:**

Forest River will notify owners, and dealers will install a cable tie to provide proper clearance for the engine grid heater power feed cable, free of charge. The recall is expected to begin in September 2015. Owners may contact Forest River's customer service at 1-574-389-4600. Forest River's number for this recall is 5-08102015-0072.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please clarify if Forest River or Navistar will be performing the recall remedy and filing the required quarterly completion rate reports.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement