



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 11, 2015

Mr. Tim Lafon  
Vice President Regulatory Affairs  
Mack Trucks, Inc.  
7900 National Service Rd  
Greensboro, NC 27357

NVS-215KS  
15V-521

**Subject:** Brake Loss from Incorrect Brake Chamber Mounting

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MACK/PINNACLE (CXU)/2013-2015

**Mfr's Report Date:** August 13, 2015

**NHTSA Campaign Number:** 15V-521

**Components:**

SERVICE BRAKES, AIR:DISC:CHAMBER

**Potential Number of Units Affected:** 79

**Problem Description:**

Mack Trucks, Inc. (Mack) is recalling certain model year 2013-2015 Pinnacle (CXU) trucks manufactured from October 3, 2012, through February 18, 2014 and equipped with Meritor air disc brakes. In the affected vehicles, the brake chambers may have been incorrectly mounted resulting in internal contamination of the air brake calipers.

**Consequence:**

Contamination of the calipers may cause a loss of brakes, increasing the risk of a crash.

**Remedy:**

Mack will notify owners. A remedy plan has not yet been determined. The recall is expected to begin September 21, 2015. Owners may contact Mack customer service at 1-800-866-1177. Mack's number for this recall is SC0392.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Mack's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please update your Defect Information report to provide Mack's remedy plan once it has been determined.

Please be reminded of the following requirements:


Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement