



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 8, 2015

Mr. Don Chomic  
Director, Product Safety  
Pierce Manufacturing  
2600 American Drive  
PO Box 2017  
Appleton, WI 549122017

NVS-215KS  
15V-516

**Subject:** Driveshaft Separation

Dear Mr. Chomic:

This letter serves to acknowledge Pierce Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PIERCE/ARROW XT/2014-2015  
PIERCE/DASH CF/2014-2015  
PIERCE/ENFORCER/2014-2015  
PIERCE/QUANTUM/2014-2015  
PIERCE/VELOCITY/2014-2015

**Mfr's Report Date:** August 11, 2015

**NHTSA Campaign Number:** 15V-516

**Components:**

POWER TRAIN:DRIVELINE:DRIVESHAFT

**Potential Number of Units Affected:** 191

**Problem Description:**

Pierce Manufacturing (Pierce) is recalling certain model year 2014-2015 Pierce Arrow XT, Dash CF, Enforcer, Quantum, and Velocity emergency vehicles manufactured from November 3, 2014, through July 31, 2015. The affected vehicles have a driveshaft that may bend or twist possibly causing it disconnect.

**Consequence:**

If the driveshaft disconnects from the vehicle, the vehicle would have a loss of drive, disabling it on the roadway and preventing the vehicle from responding to an emergency. Additionally, portions of the driveshaft could become a road hazard. These scenarios may increase the risk of a crash.

**Remedy:**

Pierce has notified owners, and dealers will install a stronger driveshaft, free of charge. An interim notice advising owners to discontinue use of their vehicle until repairs can be made was mailed on August 12, 2015. A second notice will be mailed to owners during September 2015 when parts are expected to be available. Owners may contact Pierce customer service at 1-888-974-3723. Pierce's number for this recall is 74B265.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement