



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 28, 2015

Mrs. Shelly Bontrager
Parts, Warranty & Service Manager
Goshen Coach
25161 Leer Drive
Elkhart, IN 46514

NVS-215MR
15V-503

Subject: Incorrectly Torqued Seat Mounts

Dear Mrs. Bontrager:

This letter serves to acknowledge Goshen Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GOSHEN/COMMANDER/2014-2015
GOSHEN/CONNECTION/2014-2015
GOSHEN/G-FORCE/2014-2015
GOSHEN/G-FORCE ACCESS/2014-2015
GOSHEN/G-FORCE LTD/2014-2015
GOSHEN/GCII/2014-2015
GOSHEN/IMPULSE/2014-2015
GOSHEN/MAINSTREAM LOW FLOOR/2014-2015
GOSHEN/PACER/2014-2015
GOSHEN/PACER LS/2014-2015
GOSHEN/PACER LTD/2014-2015
GOSHEN/SENTINEL/2014-2015
GOSHEN/SENTINEL UC/2014-2015

Mfr's Report Date: August 6, 2015

NHTSA Campaign Number: 15V-503

Components:

SEATS

Potential Number of Units Affected: 1,494

Problem Description:

Goshen Coach (Goshen) is recalling certain model year 2014-2015 Pacer, Pacer LS, PacerLTD, GCII, Impulse, Connection, Commander, G-Force, G-Force Access, G-FforceLTD, Sentinel, Sentinel UC, Mainstream Low Floor vehicles manufactured July 1, 2014, to July 27, 2015. The driver and passenger seat mounting space not have been properly tightened. The bolts can come loose and cause the seat to move if involved in a crash. Thus, these vehicles fail to comply with the requirements of the Federal Motor Vehicle Safety Standard (FMVSS) No. 207, "Seating Systems."

Consequence:

The failure of the seat to stay in place in the event of a crash increases the risk of injury to the occupant in that seat.

Remedy:

Goshen will notify owners, and dealers will inspect and re-tighten the bolts, free of charge. The recall is expected to begin in early September, 2015. Owners may contact Goshen customer service at 1-574-970-6300.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement