



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 15, 2015

Ms. Joy Hotchkiss
General Motors LLC
30001 VAN DYKE
MAIL CODE 480-210-2V
WARREN, MI 48090

NVS-215SM
15V-442

Subject: Steering Gear Not Tightened to Specification

Dear Ms. Hotchkiss:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/CRUZE/2014-2015
CHEVROLET/VOLT/2015

Mfr's Report Date: July 6, 2015

NHTSA Campaign Number: 15V-442

Components:

STEERING

Potential Number of Units Affected: 10

Problem Description:

General Motors LLC (GM) is recalling certain model year 2014-2015 Chevrolet Cruze vehicles manufactured November 8, 2013, to March 12, 2015, and 2015 Chevrolet Volt vehicles manufactured April 11, 2014. In the affected vehicles, the inner tie rod may not be tightened to specification allowing the tie rod to separate from the steering gear.

Consequence:

Separation of the tie rod from the steering gear could result in the loss of steering, increasing the risk of a crash.

Remedy:

GM will notify owners, and dealers will replace the steering gear assembly, free of charge. The recall is expected to begin in July 2015. Owners may contact Chevrolet customer service at 1-800-222-1020. GM's number for this recall is 15386.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement