



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 15, 2015

Ms. Pascale Reyntjens
Compliance and Regulations
Van Hool N.V.
Bernard Van Hoolstraat 58
B-2500 Lier Koningshooikt
Belgium 99999

NVS-215KS
15V-422

Subject: Idle Speed Set too Low

Dear Ms. Reyntjens:

This letter serves to acknowledge Van Hool N.V.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VAN HOOL/TD925/2014-2015
VAN HOOL/TDX25/2015

Mfr's Report Date: June 26, 2015

NHTSA Campaign Number: 15V-422

Components:

ELECTRICAL SYSTEM:ALTERNATOR/GENERATOR/REGULATOR
ENGINE AND ENGINE COOLING:ENGINE:DIESEL

Potential Number of Units Affected: 50

Problem Description:

Van Hool N.V. (Van Hool) is recalling certain model year 2014-2015 TD925 vehicles manufactured October 11, 2013, to December 12, 2014, and 2015 TDX925 vehicles manufactured on December 23, 2014. The affected vehicles are equipped with Cummins engines that may have their idle speed set too low.

Consequence:

A prolonged engine idle at the low speed, combined with high electrical demand, may cause the alternator to overheat, increasing the risk of a fire.

Remedy:

Van Hool will notify owners through its agent ABC Bus Inc., and Cummins service technicians will correct the engine idle speed setting. Additionally, the buses need to have their alternators replaced during the next scheduled maintenance. These repairs will be performed, free of charge. The recall is expected to begin in July 2015. Van Hool's number for this recall is P764.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please verify the remedy plan stated in the Defect Information report, specifically what the idle should be set too.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As required in Part 573.6(c)(6), in the case of a defect, please amend your provided chronology to include all of the principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement