



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 7, 2015

Mr. Timothy Nalepka  
Motor Coach Industries  
200 E. Oakton Street  
Vice President and General Counsel  
Des Plaines, IL 60018

NVS-215KS  
15V-389

**Subject:** Hub Carrier may Crack

Dear Mr. Nalepka:

This letter serves to acknowledge Motor Coach Industries's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MCI/D4500/2014  
MCI/D4505/2013-2014  
MCI/J4500/2013-2015

**Mfr's Report Date:** June 12, 2015

**NHTSA Campaign Number:** 15V-389

**Components:**

POWER TRAIN:AXLE HUBS

**Potential Number of Units Affected:** 232

**Problem Description:**

Motor Coach Industries (MCI) is recalling certain model year 2014 D4500 vehicles manufactured December 19, 2013, to April 14, 2014, 2013-2014 D4505 vehicles manufactured February 1, 2013, to April 22, 2014, and 2013-2015 J4500 vehicles manufactured November 26, 2013, to May 22, 2015. The affected motorcoaches are equipped with hub carriers that may have areas of porosity which could result in the hub carrier leaking oil or cracking.

**Consequence:**

Cracks in the hub may result in hub failure, which could cause a loss of vehicle control, increasing the risk of a crash.

**Remedy:**

MCI will notify owners, and dealers will begin a routine inspection process to identify any hub carrier leaks. When parts become available, the affected hub carriers will be replaced, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact MCI customer service at 1-800-241-2947. MCI's number for this recall is SB 425.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement