

U.S. Department of Transportation

National Highway Traffic Safety Administration

June 26, 2015

Mr. Stephen Kraitz
Vehicle Compliance and Analysis
Mercedes-Benz USA, LLC.

NVS-215SM
15V-351

1200 New Jersey Avenue SE Washington, DC 20590

**Subject:** Oil may Leak from Chain Tensioner Gasket

Dear Mr. Kraitz:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

MERCEDES BENZ/E250/2015 MERCEDES BENZ/GLK250/2015 MERCEDES BENZ/ML250/2015

One Mercedes Drive, P.O. Box 350

Montvale, NJ 07645-0350

Mfr's Report Date: May 29, 2015

NHTSA Campaign Number: 15V-351

# **Components:**

ENGINE AND ENGINE COOLING: ENGINE: DIESEL

**Potential Number of Units Affected:** 814

## **Problem Description:**

Mercedes-Benz USA, LLC (Mercedes) is recalling certain model year 2015 E250 BlueTec vehicles manufactured November 3, 2014, to December 15, 2014, E250 BlueTec 4Matic vehicles manufactured November 4, 2014, December 17, 2014, GLK250 vehicles manufactured November 13, 2014, to January 30, 2015, and 2015 ML250 BlueTec vehicles manufactured December 12, 2014, to February 9, 2015. In the affected vehicles, oil may leak from around the chain tensioner gasket area.

### **Consequence:**

Leaking oil may drip onto a hot engine surface, increasing the risk of a fire. Additionally, the leaking oil may be a road hazard for other vehicles, increasing the risk of a crash.

#### Remedy

Mercedes will notify owners, and dealers will replace the chain tensioner gasket, free of charge. The recall is expected to begin on June 19, 2015. Owners may contact Mercedes customer service at 1-800-367-6372. Mercedes' number for this recall is 2015050005.

### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov. Note: This is an expansion of NHTSA recall 14V-762.



We have received Mercedes' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

