



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 23, 2015

Mr. Kerry Legg  
Vehicle Safety and Regulatory Compliance Manager  
New Flyer Industries Ltd.  
711 Kernaghan Avenue  
Winnipeg, MB  
Canada R2C 3T4

NVS-215KS  
15V-333

**Subject:** Rear Bus Doors May Open While Bus is in Motion

Dear Mr. Legg:

This letter serves to acknowledge New Flyer Industries Ltd.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NEW FLYER/C40LFR/2013  
NEW FLYER/XD35/2014  
NEW FLYER/XD60/2014-2015  
NEW FLYER/XDE35/2013-2014  
NEW FLYER/XDE40/2014  
NEW FLYER/XDE60/2015  
NEW FLYER/XE40/2013  
NEW FLYER/XN35/2013  
NEW FLYER/XN40/2013-2014  
NEW FLYER/XN60/2013  
NEW FLYER/XT40/2014-2015  
NEW FLYER/XT60/2014

**Mfr's Report Date:** May 20, 2015

**NHTSA Campaign Number:** 15V-333

**Components:**

STRUCTURE:BODY:DOOR

**Potential Number of Units Affected:** 1,147

**Problem Description:**

New Flyer Industries Ltd. (New Flyer) is recalling certain model year 2013 C40LFR, XE40, XN35, and XN60, 2014 XD35, XDE40, and XT60, 2014-2015 XD60, and XT40, 2013-2014 XDE35, and XN40, and 2015 XDE60 transit buses. These vehicles have door controller assemblies that may have a software defect which can cause the rear passenger doors to open, without warning, when the bus accelerates from a stopped position.

**Consequence:**

If the rear bus door opens while the bus is in motion, there is an increased risk of injury for the passengers.



**Remedy:**

New Flyer will notify owners, and dealers will update the Door Controller Assembly software, free of charge. The recall is expected to begin in June 2015. Owners may contact New Flyer customer service at 1-204-224-6706. New Flyer's number for this recall is R15-006.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received New Flyer's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement