



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 23, 2015

Ms. Pascale Reyntjens
Compliance and Regulations
Van Hool N.V.
Bernard Van Hoolstraat 58
B-2500 Lier Koningshooikt
Belgium 99999

NVS-215KS
15V-331

Subject: Steering Knuckle Carrier may Break

Dear Ms. Reyntjens:

This letter serves to acknowledge Van Hool N.V.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VAN HOOL/C2045/2014
VAN HOOL/CX45/2014-2015
VAN HOOL/TD925/2014-2015
VAN HOOL/TDX25/2015
VAN HOOL/TX40/2014-2015
VAN HOOL/TX45/2014-2015

Mfr's Report Date: May 20, 2015

NHTSA Campaign Number: 15V-331

Components:

STEERING

Potential Number of Units Affected: 555

Problem Description:

Van Hool N.V. (Van Hool) is recalling certain model year 2014 C2045, 2014-2015 CX45, TD925, TX40, TX45, and 2015 TDX25 coaches. The affected vehicles have a left front steering knuckle carrier that may break.

Consequence:

If the front steering knuckle carrier breaks, the coach wheel may separate from the vehicle, increasing the risk of a crash.

Remedy:

ABC Bus will notify owners on behalf of Van Hool, and dealers will inspect and replace the affected steering knuckles, as necessary, free of charge. The recall is expected to begin in June 2015. Owners may contact ABC Bus at 1-877-427-7278. Van Hool's number for this recall is P750.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Van Hool's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the front steering knuckle carriers.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement