



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 22, 2015

Mr. Russ Draper  
Director Warranty/Parts/Service  
Open Range R.V. Company  
955 Tuscany Dr.  
Shipshewana, IN 46528

NVS-215KS  
15V-308

**Subject:** Quad Entry Step Rivet Failure

Dear Mr. Draper:

This letter serves to acknowledge Open Range R.V. Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

OPEN RANGE/3X/2015  
OPEN RANGE/MESA RIDGE/2015  
OPEN RANGE/ROAMER/2015

**Mfr's Report Date:** May 15, 2015

**NHTSA Campaign Number:** 15V-308

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE

**Potential Number of Units Affected:** 122

**Problem Description:**

Open Range R.V. Company (Open Range) is recalling certain model year 2015 Roamer, Mesa Ridge, and 3X fifth wheel trailers manufactured May 7, 2014, to June 4, 2014. In the affected vehicles, a rivet for the quad entry steps may shear and fail, causing the steps to give when being used.

**Consequence:**

If the rivet shears under occupant load, the steps may give and the occupant may fall, increasing the risk of personal injury.

**Remedy:**

Highland Ridge will notify owners on behalf of Open Range, and dealers will remove the rivets and the step sections will be bolted together, free of charge. The recall is expected to begin in June 2015. Owners may contact Open Range customer service at 1-260-768-7771.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Open Range's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement