



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 22, 2015

Mr. Russ Draper
Dir. Warranty/Parts/Svc
Highland Ridge RV
955 Tuscany Drive
Shipshewana, IN 46565

NVS-215KS
15V-304

Subject: Quad Entry Step Rivet Failure

Dear Mr. Draper:

This letter serves to acknowledge Highland Ridge RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HIGHLAND RIDGE/MESA RIDGE/2015
HIGHLAND RIDGE/ROAMER/2015

Mfr's Report Date: May 14, 2015

NHTSA Campaign Number: 15V-304

Components:

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 93

Problem Description:

Highland Ridge RV (Highland Ridge) is recalling certain model year 2015 Roamer, Mesa Ridge and 3X fifth wheel trailers manufactured May 7, 2014, to June 4, 2014. In the affected vehicles, a rivet for the quad entry steps may shear and fail, causing the steps to give when being used.

Consequence:

If the rivet shears under occupant load, the steps may give and the occupant may fall, increasing the risk of personal injury.

Remedy:

Highland Ridge will notify owners, and dealers will remove the rivets and the step sections will be bolted together, free of charge. The recall is expected to begin in June 2015. Owners may contact Highland Ridge customer service at 1-260-768-7771. Highland Ridge's number for this recall is 9904242.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Highland Ridge's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement