



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 22, 2015

Mr. Russ Draper  
Director Warranty/Parts/Service  
Open Range R.V. Company  
955 Tuscany Dr.  
Shipshewana, IN 46528

NVS-215KS  
15V-302

**Subject:** Gas Line for Kitchen Slideout Is Too Short

Dear Mr. Draper:

This letter serves to acknowledge Open Range R.V. Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

OPEN RANGE/RESIDENTIAL/2013-2014

**Mfr's Report Date:** May 14, 2015

**NHTSA Campaign Number:** 15V-302

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE:LPG LINES AND FITTINGS

**Potential Number of Units Affected:** 47

**Problem Description:**

Open Range R.V. Company (Open Range) is recalling certain model year 2013-2014 Residential 417RS fifth wheel recreational trailers manufactured April 27, 2012, to March 6, 2014. The flexible gas line for the kitchen slideout section is too short.

**Consequence:**

When the kitchen area is expanded, the gas line may be pulled excessively, resulting in a gas leak, increasing the risk of a fire.

**Remedy:**

Highland Ridge will notify owners on behalf of Open Range, and dealers will replace the existing gas line with a longer gas line, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Open Range customer service at 1-260-768-7771.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Open Range's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As required in Part 573.6(c)(6), in the case of a defect, please amend your provided chronology to include the dates of all of the principal events that were the basis for the determination that the defect related to motor vehicle safety.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement