



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 10, 2015

Ms. Pamela Tonglao
Counsel
PACCAR Incorporated
777 106th Ave NE
Bellevue, WA 98004

NVS-215KS
15V-271

Subject: Water may Leak into Wiper Motor

Dear Ms. Tonglao:

This letter serves to acknowledge PACCAR Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KENWORTH/963/2011-2016
KENWORTH/C500/2011-2016
KENWORTH/C540/2011-2016
KENWORTH/C550/2011-2016
KENWORTH/T270/2011-2016
KENWORTH/T370/2011-2016
KENWORTH/T440/2011-2016
KENWORTH/T470/2011-2016
KENWORTH/T680/2011-2016
KENWORTH/T800/2011-2016
KENWORTH/W900/2011-2016

Mfr's Report Date: May 6, 2015

NHTSA Campaign Number: 15V-271

Components:

VISIBILITY:WINDSHIELD WIPER/WASHER:MOTOR

Potential Number of Units Affected: 104,793

Problem Description:

PACCAR Incorporated (PACCAR) is recalling certain model year 2011-2016 Kenworth T270, T370, T440, T470, C500, C540, C550, T680, T800, W900, and 963 trucks manufactured November 1, 2010, to April 7, 2015. In the affected trucks, water may leak into the wiper motor.

Consequence:

As water leaks in, the wiper may cease to function on the 'intermittent' setting, reducing the driver's visibility and increasing the risk of a crash. Additionally, the water may cause corrosion which, over time, may result in an electrical short, increasing the risk of a fire.

Remedy:

PACCAR is still developing and testing a remedy. The manufacturer has not yet provided a notification schedule. Owners may contact Kenworth customer service at 1-425-828-5000. PACCAR's number for this recall is 15KWF.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement