

U.S. Department of Transportation

# National Highway Traffic Safety Administration

May 15, 2015

Mr. Adam Pertschy Technical Warranty Supervisor Southeast Toyota Distributors, LLC 9983 Pritchard Rd Jacksonville, FL 32119 NVS-215SM 15V-236

1200 New Jersey Avenue SE Washington, DC 20590

**Subject:** Reuse of Trim Panel Clip may Allow Panel to Detach

Dear Mr. Pertschy:

This letter serves to acknowledge Southeast Toyota Distributors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

TOYOTA/SIENNA/2015

Mfr's Report Date: April 20, 2015

NHTSA Campaign Number: 15V-236

**Components:** 

STRUCTURE:BODY:ROOF AND PILLARS

**Potential Number of Units Affected:** 262

#### **Problem Description:**

Southeast Toyota Distributors, LLC (SET) is recalling certain model year 2015 Sienna vehicles manufactured September 1, 2014, to April 13, 2015 and equipped with overhead entertainment accessories installed by SET. During reassembly of interior after the overhead entertainment system installation, a trim panel securing clip may have been reused instead of being replaced.

## **Consequence:**

If the clip was damaged during the entertainment system installation, in the event of a side curtain air bag deployment, the trim panel may detach and strike one of the vehicle occupants, increasing the risk of injury.

# Remedy:

SET will notify owners, and dealers will replace the trim panel securing clip, free of charge. The recall is expected to begin June 15, 2015. Owners may contact SET customer service at 1-866-405-4226. SET's number for this recall is SET15B.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received SET's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

