

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 23, 2015

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326 1200 New Jersey Avenue SE Washington, DC 20590

> NVS-215SM 15V-229

Subject: Improper Plating may cause Fuel Pump to Fail

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A3/2015 VOLKSWAGEN/GOLF/2015 VOLKSWAGEN/GTI/2015

Mfr's Report Date: April 15, 2015

NHTSA Campaign Number: 15V-229

Components:

FUEL SYSTEM, GASOLINE: DELIVERY: FUEL PUMP

Potential Number of Units Affected: 6204

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain model year 2015 Volkswagen Golf, GTI, and Audi A3 vehicles. Improper nickel plating of components within the fuel pump may result in the fuel pump failing.

Consequence:

If the fuel pump fails, the vehicle will not start, or if the engine is running, it will stop and the vehicle will stall, increasing the risk of a crash.

Remedy:

Volkswagen will notify owners, and dealers will inspect the vehicles and replace any affected fuel pumps, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Volkswagen customer service at 1-800-822-8987.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please amend your Defect Information Report to provide the population of the affected vehicles as soon as it has been determined.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

