

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 8, 2015

Mr. Matthew Collins
Manager
Toyota Motor Engineering & Manufacturing

NVS-215SM
15V-228

1200 New Jersey Avenue SE Washington, DC 20590

Mail Code: S-104 19001 South Western Avenue

Torrance, CA 90501

**Subject:** Improperly Tightened Rear Suspension

Dear Mr. Collins:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

SCION/TC/2015

Mfr's Report Date: April 15, 2015

NHTSA Campaign Number: 15V-228

**Components:** 

SUSPENSION:REAR

**Potential Number of Units Affected:** 114

## **Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain model year 2015 Toyota Scion tC vehicles manufactured December 3, 2014, to January 30, 2015 and equipped with accessory coil springs as part of an optional Release Series 9 trim package. During installation of these coil springs, the rear suspension components may not have been properly tightened.

### **Consequence:**

If the rear suspension components were not properly tightened, the rear suspension arms may detach, increasing the risk of a crash.

# Remedy:

Toyota will notify owners, and dealers will replace the bolts, nuts, rear suspension arms, and rear suspension member sub assembly, free of charge. The recall is expected to begin during June 2015. Owners may contact Scion customer service at 1-866-707-2466.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

