



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 4, 2015

Mr. Phil Hartnagel  
Senior Manager-Product Investigation and Campaigns  
Chrysler (FCA US LLC)  
800 Chrysler Drive  
CIMS 482-00-91  
Auburn Hills, MI 48326-2757

NVS-215SM  
15V-223

**Subject:** Side Air Bags Inflatable Curtains/FMVSS 214

Dear Mr. Hartnagel:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
RAM/PROMASTER/2015

**Mfr's Report Date:** April 14, 2015

**NHTSA Campaign Number:** 15V-223

**Components:**  
AIR BAGS:SIDE/WINDOW

**Potential Number of Units Affected:** 2,408

**Problem Description:**

Chrysler (FCA US LLC) is recalling certain model year 2015 Ram ProMaster City vehicles manufactured November 6, 2014, to March 17, 2015. The affected cargo and passenger vehicles have side air bag inflatable curtains that, due to an installation issue, may not deploy properly. As a result, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 214, "Side Impact Protection."

**Consequence:**

In the event of a crash, side air bag inflatable curtains that do not deploy properly may increase the risk of vehicle occupant injury.

**Remedy:**

Chrysler will notify owners, and dealers will modify the installation of side air bag inflatable curtains, free of charge. The recall is expected to begin on June 12, 2015. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is R19.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

NHTSA has received Chrysler's draft owner notification letter and it has been approved for distribution.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement