



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 21, 2015

Mr. David Partin
Heartland Recreational Vehicles, LLC
1001 All Pro Drive
Elkhart, IN, 46514

NVS-215MR
15V-199

Subject: Slide Room may Extend While Vehicle is in Motion

Dear Mr. Partin:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HEARTLAND/BIG COUNTRY/2016
HEARTLAND/BIGHORN/2016
HEARTLAND/CYCLONE/2016
HEARTLAND/EDGE/2016
HEARTLAND/ELKRIDGE/2016
HEARTLAND/LANDMARK 365/2015-2016
HEARTLAND/NORTH TRAIL/2016
HEARTLAND/PROWLER/2016
HEARTLAND/ROAD WARRIOR/2016
HEARTLAND/SUNDANCE XLT/2016
HEARTLAND/TORQUE/2016
HEARTLAND/WILDERNESS/2016

Mfr's Report Date: April 1, 2015

NHTSA Campaign Number: 15V-199

Components:

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 252

Problem Description:

Heartland Recreational Vehicles, LLC (Heartland) is recalling certain model year 2016 Big Country, Bighorn, Cyclone, Edge, Elkridge, North Trail, Prowler, Road Warrior, Sundance XLT, Torque, Wilderness and 2015-2016 Landmark 365 fifth wheel and travel trailers. In the affected vehicles, the bolts that attach the expanding room to the sliding mechanism chain may fail allowing the room to extend unintentionally while the vehicle is in motion.

Consequence:

If the room extends while vehicle is in motion, there is an increased risk of a crash.

Remedy:

Heartland will notify owners, and dealers will replace the defective bolts, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Heartland customer service at 1-877-262-8032. Heartland's number for this recall is 99-01-21.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have reviewed Heartland's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As required in Part 573.6(c)(6), in the case of a defect, please amend your provided chronology to include the dates of all of the principal events that were the basis for the determination that the defect related to motor vehicle safety.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement