



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 10, 2015

Ms. Ruth Gabaud  
Wheeled Coach Industries, Inc.  
2737 N. Forsyth Road  
Winter Park, FL 32792

NVS-215MR  
15V-120

**Subject:** Various Electrical System Failures

Dear Ms. Gabaud:

This letter serves to acknowledge Wheeled Coach Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

WHEELED COACH/AMBULANCE-M2 CHASSIS/2010

**Mfr's Report Date:** February 26, 2015

**NHTSA Campaign Number:** 15V-120

**Components:**

ELECTRICAL SYSTEM

ELECTRICAL SYSTEM: INSTRUMENT PANEL

**Potential Number of Units Affected:** 18

**Problem Description:**

Wheeled Coach Industries, Inc. (Wheeled Coach) is recalling certain model year 2010 ambulances manufactured May 4, 2010, to September 24, 2010 on Freightliner Business Class M2 chassis. The affected vehicles may have a loss of instrument panel cluster functions, loss of cab or instrument lighting and other electrical issues.

**Consequence:**

Without cab or instrument lighting, the emergency responders are unable to service patients, potentially furthering their injuries.

**Remedy:**

All affected vehicles have already been repaired by Wheeled Coach, free of charge. Owners may contact Wheeled Coach customer service at 1-800-628-8178.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. If all affected vehicles have been remedied, please submit one quarterly report, stating a 100 percent completion rate.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement