



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 9, 2015

Ms. Lisa Hancock  
Corporate Recall Administrator  
Blue Bird Body Company  
402 Blue Bird Blvd  
Fort Valley, GA 31069

NVS-215KS  
15V-118

**Subject:** Steering Shaft Interference may Affect Steering

Dear Ms. Hancock:

This letter serves to acknowledge Blue Bird Body Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BLUE BIRD/ALL AMERICAN/2016

**Mfr's Report Date:** February 26, 2015

**NHTSA Campaign Number:** 15V-118

**Components:**

STEERING

**Potential Number of Units Affected:** 40

**Problem Description:**

Blue Bird Body Company (Blue Bird) is recalling certain 2016 All American transit buses manufactured from September 15, 2014, through January 12, 2015. In the affected vehicles, a clamp on the steering shaft may come in contact with the rubber boot at the floor.

**Consequence:**

If the steering shaft clamp comes into contact with the rubber boot, additional effort would be needed to steer the vehicle, increasing the risk of a crash.

**Remedy:**

Blue Bird will notify owners, and dealers will relocate the rubber boot and install a new steering shaft clamp, free of charge. The recall is expected to begin on March 26, 2015. Owners may contact Blue Bird Customer Service 1-478-822-2242. Blue Bird's number for this recall is R14XE. Note: This recall is an expansion of a recall 14V-306.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Blue Bird's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Be sure to include why Blue Bird has needed to expand the earlier recall for the same issue, 14V-306. Please provide this information as soon as possible.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement