



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 10, 2015

Mr. Timothy Lafon  
Vice President, Regulatory Affairs  
Mack Trucks, Inc.  
7900 National Service Rd.  
Greensboro, NC 27409

NVS-215KS  
15V-056

**Subject:** Inability to Open Door from Inside

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MACK/LEU/2015

**Mfr's Report Date:** January 29, 2015

**NHTSA Campaign Number:** 15V-056

**Components:**

LATCHES/LOCKS/LINKAGES:DOORS:LATCH

**Potential Number of Units Affected:** 734

**Problem Description:**

Mack Trucks, Inc. (Mack) is recalling certain model year 2015 Mack LEU trucks manufactured March 31, 2014, to December 12, 2014. In the affected vehicles, a component of the door opening mechanism may be too short and as a result, the door may not be able to be opened by someone inside the truck.

**Consequence:**

If the door cannot be opened from the inside, egress from the vehicle could be hindered which would increase the risk of injury in the event of an emergency.

**Remedy:**

Mack will notify owners, and dealers will replace the inner door latches, free of charge. The recall is expected to begin March 26, 2015. Owners may contact Mack customer service at 1-800-528-6586. Mack's number for this recall is SC0388.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement