



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 2, 2015

Mr. Russ Draper
Dir. Warranty/Parts/Svc
Highland Ridge RV
955 Tuscany Drive
Shipshewana, IN 46565

NVS-215SM
15V-030

Subject: Screws for Awning Lateral Arm Brackets may Fail

Dear Mr. Draper:

This letter serves to acknowledge Highland Ridge RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HIGHLAND RIDGE/3X/2015

Mfr's Report Date: January 21, 2015

NHTSA Campaign Number: 15V-030

Components:

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: TBD

Problem Description:

Highland Ridge RV (Highland) is recalling certain model year 3x recreational trailers manufactured August 5, 2014, to November 17, 2014 equipped with recalling Latitude Awnings styles GX and G manufactured April 10, 2014, to November 4, 2014 manufactured by Carefree of Colorado. The affected awnings may have screws that attach the lateral arm brackets to the mounting brackets that were not manufactured to specification.

Consequence:

The screws could fail, causing the supporting bracket and the awning to fall and potentially injure a person beneath it.

Remedy:

Highland will notify owners, and dealers will replace the defective screws, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Highland customer service at 1-260-768-7771, or Carefree customer service at 1-800-621-2617.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement