



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 29, 2015

Randy Smith  
Life Line Emergency Vehicles  
1 Life-Line Drive  
PO Box 299  
Sumner, IA 50674

NVS-215MR  
15V-024

**Subject:** Bracket for Suspension Fluid Tank may Fracture

Dear Randy Smith:

This letter serves to acknowledge Life Line Emergency Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/F-450 SD/2014-2015  
FORD/F-550 SD/2014-2015

**Mfr's Report Date:** January 19, 2015

**NHTSA Campaign Number:** 15V-024

**Components:**

SUSPENSION

**Potential Number of Units Affected:** 4

**Problem Description:**

Life Line Emergency Vehicles (Life Line) is recalling certain model year 2014-2015 Life Line-modified Ford F-Series emergency vehicles that are equipped with Liquid Spring-brand aftermarket suspension kits. The mounting bracket that attaches the suspension fluid tank to the frame may fail allowing the fluid tank to separate from the vehicle.

**Consequence:**

If the suspension fluid tank mount fractures and the tank separates from the chassis, the tank may become a road hazard, increasing the risk of a crash.

**Remedy:**

The remedy for this recall is still under development. The manufacturer has not yet provided a notification schedule. Owners may contact Life Line customer service at 1-563-578-3317.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please provide Life Line's remedy plan as soon as it has been determined.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement