



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 14, 2015

Ms. Terri Tobias  
Regulatory Compliance Manager  
Entegra Coach  
903 South Main Street  
P.O. Box 460  
Middlebury, IN 46540

NVS-215MR  
15V-009

**Subject:** Screws for Awning Lateral Arm Brackets may Fail

Dear Ms. Tobias:

This letter serves to acknowledge Entegra Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ENTEGRAS/ASPIRE/2015

**Mfr's Report Date:** January 12, 2015

**NHTSA Campaign Number:** 15V-009

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE

**Potential Number of Units Affected:** 11

**Problem Description:**

Entegra Coach (Entegra) is recalling certain model year 2015 Aspire motorhomes manufactured July 14, 2014, to October 29, 2014, and equipped with certain Latitude awnings manufactured by Carefree of Colorado. The affected awnings may have screws that attach the lateral arm brackets to the mounting brackets that were not manufactured to specification.

**Consequence:**

The screws could fail, causing the supporting bracket to fail, and the awning to fall and potentially strike and injure a person beneath it.

**Remedy:**

Entegra will notify owners, and dealers will remove and replace the defective screws, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Entegra customer service at 1-800-945-4787.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

In your defect report, Entegra states that owner notification will be performed by Carefree of Colorado. While it is acceptable for Carefree to do the mailings, the notice to the customer needs to be on Entegra letterhead.

Please be reminded of the following requirements:

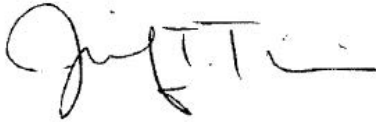
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when notifications will be sent to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement