



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 12, 2015

Mr. David Mihalick  
Thor Motor Coach  
419 W Pike St  
Jackson Center, OH 45334

NVS-215KS  
15V-004

**Subject:** Screws for Awning Lateral Arm Brackets may Fail

Dear Mr. Mihalick:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOR/CHALLENGER/2015  
THOR/CHATEAU/2015  
THOR/CHATEAU CITATION/2015  
THOR/FOUR WINDS 5000/2015  
THOR/HURRICANE/2015  
THOR/MIRAMAR/2015  
THOR/PALAZZO/2015  
THOR/WINDSPORT/2015

**Mfr's Report Date:** January 8, 2015

**NHTSA Campaign Number:** 15V-004

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE

**Potential Number of Units Affected:** 154

**Problem Description:**

Thor Motor Coach (TMC) is recalling certain model year 2015 Challenger, Four Winds 5000, Hurricane, Miramar, Chateau Citation, Chateau, Windsport, and Palazzo motorhomes manufactured April 24, 2014, to December 11, 2014, and equipped with certain Latitude awnings manufactured by Carefree of Colorado. The affected awnings may have screws that attach the lateral arm brackets to the mounting brackets that were not manufactured to specification.

**Consequence:**

The screws could fail, causing the supporting bracket to fail, and the awning to fall and potentially strike and injure a person beneath it.

**Remedy:**

TMC will notify owners, and dealers will remove and replace the defective screws, free of charge. The recall is expected to begin January 26, 2015. Owners may contact TMC customer service at 1-877-500-1020. TMC's number for this recall is RC000097.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received TMC's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement