



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 14, 2015

Mr. Robert Bolan
Quality Process Manager
Dorman Products, Inc.
3400 East Walnut Street
Colmar, PA 18915

NVS-215MR
15E-082

Subject: Steering Shaft May Separate

Dear Mr. Bolan:

This letter serves to acknowledge Dorman Products, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/CROWN VICTORIA/1995-2002
LINCOLN/TOWN CAR/1995-2002
MERCURY/GRAND MARQUIS/1995-2002
DORMAN/STEERING SHAFT/9999
OE SOLUTIONS/STEERING SHAFT/9999
SOLUTIONS/STEERING SHAFT/9999

Mfr's Report Date: October 2, 2015

NHTSA Campaign Number: 15E-082

Components:

STEERING

Potential Number of Units Affected: 1,766

Problem Description:

Dorman Products, Inc. (Dorman) is recalling certain model Dorman Steering Shafts, part number 425-359, Solutions Steering Shafts, part number 7-0359, and OE Solutions Steering Shafts, part number 425-359, manufactured April 17, 2014, to September 28, 2015. These aftermarket replacement steering shafts are sold for use in 1995-2002 Ford Crown Victoria, Mercury Grand Marquis, and Lincoln Town Car vehicles. These steering shafts may separate during operation if the integral fastener is loose or missing and if the interfacing vehicle shaft is compressed in length.

Consequence:

If the shafts separate during vehicle operation, a loss of steering control would result, increasing the risk of a vehicle crash.

Remedy:

Dorman will notify owners, and dealers will replace the steering shaft, free of charge. The recall is expected to begin on October 19, 2015. Owners may contact Dorman customer service at 1-800-523-2492, option 5.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Dorman's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Dorman must submit a sample of the envelope in which you intend to mail the recall notice to owners. The words "SAFETY," "RECALL," and "NOTICE," in any order, must be printed on the envelope in all capital letters, in a type larger than that used in the address section, and in a manner distinguishable from the other type in a manner other than size (for example, in a different font or color).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement