

IMPORTANT SAFETY RECALL REMINDER

FIFTH REMINDER – ACTION REQUIRED



3251 E. Imperial Hwy
Brea, CA 92821

VIN #



Suzuki 2013 SX4
Shift Selector Lock
Recall ID: VL

PRSRT 1ST CLASS
U.S. POSTAGE
PAID
Whittier, CA
Permit No. 175

1*****AUTO**SCH 3-DIGIT 120



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OFFICIAL RECALL NOTIFICATION

Scan the QR code or visit our website for more information
and to find the dealer or Service Provider for nearest you.
www.suzukiauto.com

Suzuki Auto
Service Locator



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Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2010~2013 Suzuki SX4 and Kizashi models equipped with a Continuously Variable Transmission (CVT).

WARNING: Operating your vehicle without completing these repairs exposes you, your passengers, and others to unnecessary risk of personal injury and/or property damage!

What is the problem?

Affected vehicles have a shift select lever lock that becomes disabled if excessive force is applied. When the lock is disabled, the shift select lever will move from PARK to any other gear position without depressing the brake pedal, increasing the risk of vehicle rollaway and a crash.

What is Suzuki doing to solve the problem?

We initially notified customers by mail in January 2015 and we continue to reach out to all customers who own affected vehicles. Parts are in stock, and our Service Provider network is ready to make the necessary repairs.

What you should do:

Please contact your authorized Suzuki Service Provider to schedule an appointment for this FREE repair. Please call as soon as you receive this important safety recall notification and mention Recall Identification Code "VL". The information on the back of this card will help you find a Service Provider near you.

Your vehicle may be affected by more than one recall or service campaign.

There are two ways to find out:

- Visit the National Highway Traffic Safety Administration's website at www.safercar.gov and enter your year, make and model information.
- Ask your service provider when you call to schedule an appointment for repairs. Just provide them with the VIN from the front of this card.

If you no longer own the vehicle in question, or if you have questions or concerns, please contact our Customer Relations Department at 800-934-0934.

Thank you for your commitment to safety, and for your support of the Suzuki brand.

Suzuki Motor of America, Inc.

Warranty Service Department