

**TEMSA** GLOBAL

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SANAYİ VE TİCARET A.Ş

Associate Administrator for Safety Assurance (NSA-01)  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
West Building  
Washington, DC 20590  
USA

Adana, December 02, 2014

**Notification to NHTSA in accordance with 49 CFR Part 573**

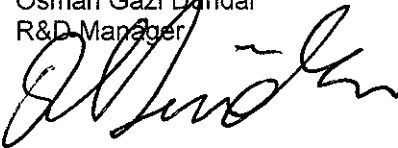
Dear Associate Administrator for Safety Assurance,

On November 27, 2014 Temsa Global decided that a safety defect may exist on our TS45 vehicles, and is consequently furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Please find enclosed our 573 Defect and Noncompliance Report for the recall of passenger buses of make Temsa Global.

Yours sincerely,

Osman Gazi Dandar  
R&D Manager



Enclosures

YOLGECEN MAH,  
TURHAN CEMAL BERIKER BULV,  
NO:561  
01323 ADANA, TURKEY

**PART 573 Defect and Noncompliance Responsibility and Reports**

On November 27, 2014, Temsa Global decided that a safety defect exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: December 02, 2014

Furnish the manufacturer's identification code for this recall (if applicable): N.A.

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

**Manufacturer :**

Temsa Global Sanayi ve Ticaret A.S.  
Yolgecen Mah., Turhan Cemal Beriker Bulv.,  
No: 561, 01323 Adana, TURKEY

**Import Agent:**

CH Bus Sales Inc.  
1645 Lyndale Avenue North Suite 102  
Faribault, MN, USA 55021

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

- 1) Sinan Senyurek , After Sales Engineer

Telephone Number: +90 530 313 85 46 / +1 407 2566561

Email: [sinan.senyurek@temsaglobal.com](mailto:sinan.senyurek@temsaglobal.com)

- 2) K.Cihan Yaycioglu, Temsa USA Regional Coordinator

Address : TEMSA USA  
TEMSA EUROPE NV D/B/A TEMSA USA

5840 C SOUTH SEMORAN BLVD  
ORLANDO, FL 32822 USA

Telephone Number : +1 404 602 01 51

Email : [cihan.yaycioglu@temsaglobal.com](mailto:cihan.yaycioglu@temsaglobal.com)

Name and Title of Person who prepared this report.

Osman Dundar, R&D Manager

Signed:



**I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:**

**Make(s):** Temsa Global

**Model Years Involved:** 2014 - 2015 model years

**Model :** TS45

1. 2014 – TS45

**Production Date :** April 2014 - May 2014

**VIN Range:**

NLTEJXU83E1000004
NLTEJXU85E1000005

**Vehicle Type:** Bus

**Bodystyle:** Motorcoach

2. 2015 – TS45

**Production Date:** June 2014 - November 2014

**VIN Range:**

NLTEJXU85F1000006	NLTEJXU89F1000025
NLTEJXU87F1000007	NLTEJXU80F1000026
NLTEJXU89F1000008	NLTEJXU82F1000027
NLTEJXU80F1000009	NLTEJXU84F1000028
NLTEJXU87F1000010	NLTEJXU86F1000029
NLTEJXU89F1000011	NLTEJXU82F1000030
NLTEJXU80F1000012	NLTEJXU84F1000031
NLTEJXU82F1000013	NLTEJXU86F1000032
NLTEJXU84F1000014	NLTEJXU88F1000033
NLTEJXU86F1000015	NLTEJXU8XF1000034
NLTEJXU88F1000016	NLTEJXU81F1000035
NLTEJXU8XF1000017	NLTEJXU83F1000036
NLTEJXU81F1000018	NLTEJXU85F1000037
NLTEJXU83F1000019	NLTEJXU87F1000038
NLTEJXU8XF1000020	NLTEJXU89F1000039
NLTEJXU81F1000021	NLTEJXU85F1000040
NLTEJXU83F1000022	NLTEJXU87F1000041

NLTEJXU85F1000023	
NLTEJXU87F1000024	

Vehicle Type: Bus

Bodystyle: Motorcoach

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

100 %

## II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Model Years	Number of Vehicles
TS45	2014	2
	2015	36
Total Number Potentially Affected by the recall		38

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

100 %

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

The recall population was determined considering the headlamp control module installed vehicles

### Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate

In affected vehicles, the headlamps' and daytime running lamps' function may fail suddenly while driving due to the headlamp control module malfunction

Describe the cause(s) of the defect or noncompliance condition

Cause of the defect is the possible malfunction of headlamp control module

**Describe the consequence(s) of the defect or noncompliance condition.**

If the headlamp control module is not operating correctly headlamps and daytime running lamps could intermittently or permanently fail to illuminate and that results with the loss of driver visibility, increasing the risk of crash

**Identify any warning which can (a) precede or (b) occur.**

N.A.

**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

N.A.

**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**

N.A.

**IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

**6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**

Temsa was informed that some of the TS 45 vehicles' headlamps failed to illuminate while headlamps were in "on" position. Temsa evaluated the information, inspected and tested the illumination system and decided to conduct a voluntary safety recall on November 27, 2014

To date, no accidents, no injuries, no fatalities have been reported

**7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.**

N.A.

**V. Identify the Remedy**

**8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The**

**manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.**

Remedy action program will be determined by Temsa and NHTSA will be informed

**9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy. Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.**

Temsa will eliminate the potentially failing "headlamp control module" from the system on the recalled vehicles and change the wiring and software

**Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.**

The recall condition was corrected in the production

#### **VI. Identify the Recall Schedule**

**10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.**

Temsa will send a technical service bulletin

#### **VII. Furnish Recall Communications**

**11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification.**

*A DRAFT copy of the notification documents will be submitted by E-Mail to RMD.ODI@dot.gov for review prior to mailing.*

These documents will be submitted separately from those provided in accordance with Part 579.5 requirements.