

**2015 TLX Certification Label Non-Compliance Recall Q&A**

What is the reason for this recall?	Incorrect values for the Gross Vehicle Weight Rating (GVWR), Gross Axle Weight Rating (GAWR) are specified on the required safety certification label of certain vehicles. Federal regulations require accurate labeling of these ratings on all new automobiles sold in the United States.
Why did these labels contain the wrong information?	Some safety certification labels were printed prior to receipt of the final weight ratings, and those labels were mistakenly applied to this limited group of vehicles.
How did Acura discover this problem?	The issue was discovered during routine quality checks at the factory.
What will be done to recalled vehicles?	An Acura dealer will replace the safety certification label inside the driver's door opening, free of charge.
How long will the inspection/repair take?	Customers should ask their dealers for a total time estimate when making an appointment, as each dealer's daily schedule is different.  Once the vehicle is in the technician's hands, the replacement should only take a few minutes.
Has Acura received complaints from customers for this issue?	No. Acura has not received any customer complaints related to this condition.
Have any crashes been caused by this problem?	No. This condition should not contribute to a crash.  Acura has not received any reports of crashes resulting from or related to this condition.
Have there been any injuries?	No. This condition should not contribute to any injuries.  Acura has not received any reports of injuries resulting from, or related to, this condition.
When will customers be notified?	Letters to owners of affected 2015 TLX vehicles will be mailed starting in late-Oct. Additionally, at that time, owners of these vehicles will be able to determine if their vehicles require repair by going to <a href="http://www.recalls.acura.com">www.recalls.acura.com</a> .
What should a customer do if their vehicle is experiencing a problem now?	The certification label may be incorrect, but that should not affect normal use of the vehicle.  This recall only applies to a very limited number of vehicles, and it is unnecessary for all owners of all 2015 TLX vehicles to visit a dealer. However, we want each customer who receives a notification letter to have their vehicle repaired.
Are all 2015 TLX vehicles part of this recall?	No. Only a limited number of specific 2015 Acura TLX with SH-AWD vehicles are affected by this recall. TLX models sold without the SH-AWD system are not included in this recall.
Have all of the vehicles being recalled been sold to customers?	No. Any unsold vehicles in Acura dealer inventory will be repaired before they are delivered to a customer.
Is there a potential to include other vehicles in the future?	We are confident that we have identified all of the potentially affected vehicles and do not expect to add any in the future.
Where were these vehicles built?	All of the included vehicles were built in at the Marysville Auto Plant in Marysville, OH.
How many countries does this affect?	This recall only affects vehicles sold in the U.S.
How many vehicles are affected by this recall?	<b>US: 189</b> Worldwide Total: 189